Biological samples from the human body (tissues, biological fluids, etc.) and related bioclinical information are an invaluable source of information for the advancement of life sciences research.

Now essential for identifying and validating therapeutic targets, drugs, biomarkers and diagnostic tools, biocollections represent a real strategic challenge for human health. From the creation to the use and conservation of these collections, French legislation provides an increasingly precise framework for all these stages.

Our quality approach is designed to ensure that CeRBiM's activities are carried out impartially, transparently and in compliance with applicable requirements such as regulations, ethical principles, good professional practice and standards NF EN ISO 20 387 "General requirements for biobanking" and NF EN ISO 9001 "Quality management systems - Requirements".

The quality objectives of the **Ce**ntre de **R**essource **B**iologique de la **M**artinique (CeRBiM) are :

Axis 1. Patients, whose consent to the use of biological resources we respect, to whom we offer the opportunity to contribute to the collective effort of medical research for the good of all, to whom we express our gratitude and to whom we undertake communication actions concerning the functioning of the BRC and the research work made possible by the donation of human biological resources, and who are the ultimate beneficiaries of any progress in terms of scientific research.

→ Monitoring the implementation of non-opposition/institutional consents and improving their recovery through measures taken by the institution.

→ Compliance with patient protection and respect requirements.

Axis 2: Quality Management System

→ Maintenance of certification to ISO 9001 and ISO 20387 standards, allowing recognition of CeRBiM's excellence

→ Maintaining skills: Training BRC staff in quality and in all activities specific to the needs of the Biological Resource Center.

→ Updating the risk management action plan Focus

Axis 3: Regulation

→ Regulatory updates and monitoring **and/or** compliance with regulatory obligations

Axis 4: Premises

→ Continued efforts to secure premises that meet regulatory requirements.

The management of the CHU Martinique undertakes to provide constant support for this approach, to make available the human and financial resources needed to achieve these objectives, to provide staff training and to implement appropriate communication with the departments involved in CeRBiM's activities.

Management reviews will enable us to review our quality management system at scheduled intervals and define our quality objectives, to ensure that it remains effective and relevant.

With this in mind, it is essential to

- to meet the needs and expectations of our stakeholders, to ensure their satisfaction to
- provide the resources needed to achieve our objectives

The management of CHU Martinique invites everyone at their level of responsibility to put their skills and personal commitment at the service of CeRBiM's quality approach, based on ISO 9001 and ISO 20 387 standards.

General Managing Director	Head of Laboratory Biology Pathology	CeRBIM Coodinator
Jérôme Le BRIERE	Rafaëlle THEODOSE	Rémi NEVIERE
Date	Date	Date 11/01/2024
Signature Le Directeur Général	Signature Chef de Pôle Biologie Pathologie 22/01/24	Signature